



Casa vacanze Poggiosole

P. IVA: 066 5649 048 6

Strada Romita, 16
I-50028 Barberino Tavarnelle (FI)
Italia

TERMS & CONDITIONS v1.5 May 2024

Minimum age

A group or family leader must be at least 30 years old to book a stay.

Deposits & payments

Deposits wired to us to confirm a booking are 100% refundable up to 3 months prior to the date of your arrival and 50% refundable up to 3 weeks prior to your arrival date. We ask that you inform us as soon as possible should you decide to cancel your booking.

The balance due for a booking is invoiced and due the week before you arrive. We ask that payments be made via bank wire in euro. We promptly issue receipts or invoices for any payments received.

Pets

Although we have been proudly pet-friendly for the past three years, we (and our cleaners) need a break. We kindly ask you to leave your dog(s) at home.

Waste management

We ask all guests to abide by local waste management guidelines which require all residents, including temporary residents, to separate their trash and bring it street-side in bins provided by the authorities. Before you confirm your reservation, we will ask you to attest that you have read, understand, and agree to comply with said guidelines.

Non-smoking

Our lodgings are strictly non-smoking. Smoking is permitted only outdoors.

Pool & safety

Our swimming pool is not attended by a lifeguard and is about 160cm deep at its deepest point. That is more than deep enough to drown in. We strongly advise ALL guests to use the pool with another adult present. Young children are NOT to be left unattended in or near the swimming pool. By signing below, you attest that you understand the risks associated with using our swimming pool and that you are responsible for the safety of your children (if any) in and around our pool.

Well-equipped kitchens, a rural setting and wildlife bring with them the risk of injury (burns, knife cuts, wasp and hornet stings, possible encounters with wild boar or, very rarely, wolves). Although we make every effort to inform guests of risks to their health and safety, maintain and check our equipment for good function, maintain a robust perimeter fence, and deploy insecticides and bug repellents throughout the area around our lodgings, mishaps can occur. By signing our Terms and Conditions you agree to hold Poggiosole, its owner and staff harmless for any accidental injury or death on our grounds or in our lodgings.

Security deposit

Poggiosole's lodgings are exceptionally well-appointed. In 2023 we incurred significant losses due to theft. We now perform inventory checks. When you arrive, we will ask you to review a list of items (ranging from designer furniture and accessories to kitchen equipment and Dyson hairdryers to top-tier audio equipment, lamps, pens... even musical instruments) that are installed in the lodging you are checking into. We will charge a €1600 security deposit (€1100 for our smaller lodging, Begonia) to your credit card and ask you to sign your lodging's inventory the evening of your arrival, acknowledging that all items checked and marked as "present" are indeed present. The inventory will have been conducted, signed and date-stamped by Poggiosole's owner Alex or his partner Giovanna after cleaning crews have departed and less than four hours before your arrival, after which the lodging will have been kept locked up to the moment of your check-in.

At departure, you may elect to be present or not for our inventory control. If you elect to be present, check-out must be between the hours of 9:30 AM and noon and all of your luggage and belongings must be in your vehicle during the inventory control, which normally takes about 20 minutes. Items damaged or broken during your stay (except drinking glasses) will be charged to your security deposit for the cost to repair or replace them, as appropriate. Items MISSING from your lodging at the time of your check-out will be charged at a MULTIPLE of their replacement value (3X for items with replacement values of up to €100, 2X for items with replacement values of €200 or more, an intermediate multiple for values in-between).

We also kindly ask you to PLEASE notify us as soon as possible of any accidental breakage or damage to any item, or any malfunctioning item, including appliances, so that we may try to put the situation right during your stay or, if this is not possible, in time for the next guests' check-in.

Refundable cleaning fee

Upon arrival, we will charge a €200 cleaning fee to your credit card. This cleaning fee will be refunded if your lodging is left in good order, all waste management guidelines complied with, dishes and glassware either in a running dishwasher or put away clean, all food removed from kitchen cupboards and refrigerator (along with all soaps, detergents, and other personal supplies you brought into the lodging) and all towels left either on the bathroom floors or outdoor drying racks (NOT on beds or wooden furniture). To the extent that cleaning staff need to put in extraordinary effort to put your lodging in order, bed linens or towels are heavily stained, or you or one of your group have smoked in the lodging, the cleaning fee will be retained in part or in full.

Return of deposits & fees

Security deposits and cleaning fees will be refunded within 48 hours of your departure. If funds are retained, a written explanation will be emailed to you.

Acknowledgement

I have read, understand, and agree to comply with the above Terms & Conditions. I further certify that I am at least 30 years of age.

Signature

Date (dd/mm/yy)

Print name

Date of birth